

SURREY COUNTY COUNCIL

LOCAL COMMITTEE (TANDRIDGE)

DATE: 1 MARCH 2019
LEAD OFFICER: ZENA CURRY, AREA HIGHWAY MANAGER



SUBJECT: HIGHWAYS SCHEMES 2018/19 – END OF YEAR UPDATE

AREA(S) AFFECTED: ALL TANDRIDGE DIVISIONS

SUMMARY OF ISSUE:
To inform the Local Committee on the outcome of the 2018/19 Integrated Transport Scheme (ITS) and highway maintenance programmes in Tandridge.
RECOMMENDATIONS:
The Local Committee (Tandridge) is asked to (i) Note the contents of this report
REASONS FOR RECOMMENDATIONS:
To update the Local Committee on the outcome of the 2018/19 highway works programme in Tandridge.

1. INTRODUCTION AND BACKGROUND:

- 1.1 At the Tandridge Local meeting held on 8 December 2017, the Tandridge Local Committee approved a programme of highway works for Tandridge funded from the Local Committee's delegated capital and revenue budgets.
- 1.2 The budget for 2018/19 was approved by full Council on 6 February 2018. Whilst the capital budget remained unchanged, and increase in the revenue allocation to Local Committees was agreed and a member Local Highways Fund introduced.
- 1.3 At the Local Committee meeting held on 20 April 2018, the Tandridge Local Committee approved the revised allocation of the Local Committee's devolved revenue maintenance budget.
- 1.4 This report provides information to the Local Committee on the outcome of the 2018/19 Integrated Transport and highways maintenance programmes in Tandridge. It also provides information to the Local Committee regarding progress on road safety schemes and developer funded schemes.
- 1.5 In addition to the Local Committee's Integrated Transport Schemes and revenue maintenance expenditure, Countywide budgets have been used over the past year to fund major maintenance (Horizon 2), drainage works and other capital highway

ITEM 9

schemes. Countywide revenue budgets are used to carry out both reactive and routine planned maintenance works.

1.6 **Annex 1** provides updates on the Integrated Transport Schemes, road safety schemes, developer funded schemes and the parking review.

2. ANALYSIS:

Local Committee Finance

2.1 The Tandridge Local Committee delegated highway budgets for the 2018-19 Financial Year as follows:

- Capital: £36,363
- Revenue: £168,182
- **Total: £204,545**

In addition to the delegated highway budgets above, highway officers within the local area office are continuing to look for other sources of funding for schemes that have been identified within the Integrated Transport Scheme Programme. As a result funding has been secured from Section 106 developer funding for improvements to pedestrian crossing facilities on Banstead Road, Caterham outside Le Personne retirement housing as well as improved crossing facilities in the form of pavement build-outs, in High Street, Dormansland. Further Section 106 developer funding has been secured for a speed limit reduction in Roffes Lane, Chaldon and a pedestrian refuge island in Salmons Lane West.

2.2 A number of ITS improvement schemes and road safety schemes have been progressed in 2017/18 as highlighted below and set out in detail in **Annex 1**.

- Halliloo Valley Road/Woldingham Road/Bug Hill, Warlingham: Improvements consisting of a kerb build out between Bug Hill and Halliloo Valley Road and a traffic island in Halliloo Valley Road have been carried out at this junction.
- Wheelers Lane, Smallfield: reduction in speed limit on part of Wheelers Lane in Smallfield from 30mph to 20mph resulting in an extension to the 20mph speed limit zone, following a report to the Local Committee in September 2017
- Haxted Road and Lingfield Common Road, Lingfield: reduction of speed limit in Haxted Road and part of Lingfield Common Road from 50mph to 40mph following a member question to the Local Committee in September 2015.

2.3 The budgets delegated to Local Committee were in addition to budgets allocated at County level to cover various major highways maintenance and improvement schemes, including footway/carriageway resurfacing, the maintenance of highway structures including bridges, culverts and embankments, and the maintenance of safety barriers.

Local Committee capital works programme 2018/19

- 2.4 Progress on the approved Local Committee funded capital programme of highway works in Tandridge, during the 2017/18 financial year is set out in **Annex 1**. It also provides an update on schemes being progressed using developer contributions, the Road Safety Team and the Parking Review.

Local Committee revenue works programme 2018/19

- 2.5 Under the “Highways Forward Programme 2019/20 – 2020/21” report presented to the Local Committee on 30 November 2018, the Local Committee agreed that the Area Highway Manager, in consultation with the Local Committee Chairman and Vice-Chairman, be able to vire the revenue maintenance budget between the revenue maintenance headings shown in **Annex 2**.
- 2.6 **Annex 2** shows the revenue maintenance allocations for 2018/19, together with examples of the works carried out. This budget has been spent in full.

Parking

- 2.7 An update on the Parking review is provided in Annex 1.

Flooding

Caterham Hill

- 2.8 Flood risk management work in Caterham Hill is progressing over a number of areas. This work is coordinated through the partnership of authorities, including Surrey County Council, Tandridge District Council, London Borough of Croydon and Thames Water.
- 2.9 The Strategic Outline Case for capital investment has been reviewed, and of the seven options four are being progressed further to understand the specific benefits. In addition to these four options a further two options have been included in the next scope. These include an assessment of the effect of reducing the total impermeable area in the catchment using sustainable drainage systems, the second is the specific assessment of the benefits of using attenuating water butts to reduce the volume of surface water from roofs draining straight onto the highway. The results of this modelling and investigation will be available in September 2019.
- 2.10 Concurrent activity by the partners is being delivered on the highway, including a significant contribution from the Parish Council and District Council, in February 2019. This project looks to clear the known faults and blockages in the highway network and map the linear (piped) drains which are not currently held on the Surrey County Council database. Thames Water have installed data loggers to track the capacity of the foul network and carried out minor adaptations to the foul storage chambers – the results of which should reduce the possibility of contamination of surface water with sewage.
- 2.11 The flood action group continue to be included in the progress reports through the multi-agency meetings and, with the Parish Council, are providing a very helpful link to the community when messages need to be promulgated.

Caterham Bourne

- 2.13 Croydon Council confirm that Atkins, the consultant for the project, have completed the modelling for the catchment. Unfortunately, this took considerably longer than expect, as this was the first time nationally that a surface water model has been combined with a groundwater model. This led to technical complications that took time to be overcome.
- 2.14 The model has been run numerous times to establish which options will provide the more cost effective solutions to the flood risk. Atkins are currently producing an options report, which is currently at draft status. Once the report has been reviewed by the Project Steering Board members, the report will be finalised and used to support the business case to apply for funding from the Regional Flood and Coastal Committee in the next financial year.

Warlingham Road

- 2.15 Work to construct the third flood water storage area commenced in 2018, but has experienced delays due to wet weather conditions, preventing the profiling of the ground and placing of topsoil. This element of the work will recommence in Spring 2019.
- 2.16 Work to increase the capacity of the drainage system at the railway viaduct is in the planning stage, with final approvals from Network Rail being sought. It is anticipated this element of the work will commence in April/May 2019.

Smallfield

- 2.17 Surrey CC have been carrying out numerous works in the area. A new pipe has been laid, funded through Tandridge District Council's CIL fund, from Wheelers Lane to Weatherhill Road, to the rear of the school.
- 2.18 A ditch survey has been carried out and identified where maintenance work needs to be done to remove obstructions to flow. The ditch survey also identified 3rd party assets particularly in the M23 vicinity which could be used to reduce flood risk in the future. Numerous works have been carried out on several parts of the highway system to improve flow and bring it back up to a serviceable level
- 2.19 Several watercourse investigations have been carried out following reports of flooding issues by the Flood Action Group and/or local residents. In some places these have led to maintenance works being carried out by the appropriate landowners to remove obstructions to watercourses.
- 2.20 Following the Atkins strategic outline report for the proposed Grant in Aid flood alleviation scheme, Surrey were successful in obtaining funding to move the project forward through the Defra process and have engaged Atkins to develop an outline business for the scheme. This work is now progressing and is estimate to be completed by November 2019

Wetspots

- 2.21 "Wetspot" is a term used by Surrey County Council by the lead local flood authority to describe the location of a flood incident
- 2.22 A number of factors are taken into account when assessing each wetspot site, but the key points that contribute to a high score are:

- Safety
- Internal property flooding
- Disruption to critical services
- Social and economic impacts
- Duration and frequency of flooding

2.23 The prioritised list can be found at the following webpage:

<https://www.surreycc.gov.uk/roads-and-transport/roadworks-and-maintenance/report-a-highway-problem/drainage-and-flooding/flooding-and-wetspots>

Other highway related matters

Customer services

- 2.24 The total number of enquiries received by Surrey Highways in the 2018 calendar year is 144,409, an average of 12,034 per month, this represents an increase of approximately 29% from the total. This is mainly due to the severe weather experienced in the early part of the year and increase in defect reports.
- 2.25 The increase in defect reports is reflected in the balance of enquiries between SCC and Kier. All reports are categorised at the point of logging, either automatically through the website or by officers. Safety defects are directed to Kier with the remainder passed to the SCC local office for further investigation. During 2017 the average split was 53% SCC and 47% Kier, in 2018 due to the additional defect reports that has reversed to 53% Kier and 47% SCC.
- 2.26 For Tandridge specifically, 15,671 enquiries were received between January and December 2018, of which 6,194 were directed to the local area office for action, of these 95% have been resolved. This is slightly above the Highways countywide average of 94%.
- 2.27 **Table 2** below shows the number of enquiries received between January-December 2018 compared to the number received during the same period in 2017.

Table 2 Customer Enquiries

Period	Surrey Highways: Total enquiries (no.)	Tandridge: Total enquiries (no.)	Local Area Office: Total enquiries (no.)
Jan-Dec 2017	112,538	11,294	5,392
Jan-Dec 2018	144,409	15,671	6,194

During 2018, 319 stage 1 complaints were received (a 12% reduction on 2017). For Tandridge there were 31 Stage 1 complaints, 11 of which escalated to Stage 2. The service was found to be at fault in 4 of the Stage 2 complaints following independent investigation.

- 2.29 We continue to work closely with the corporate customer relations team and have created corrective action plans for all outstanding actions. In addition any remedial action identified at Stage 1 is now monitored more closely to ensure compliance and reduce escalation to Stage 2. Three complaints within the

ITEM 9

Tandridge District were directed to the Local Government Ombudsman, none of which were upheld.

Centrally funded maintenance

- 2.30 The Operation Horizon Team programmes of major maintenance works for 2017-18 for the Tandridge area are published on Surrey County Council's website here:

<https://www.surreycc.gov.uk/roads-and-transport/roadworks-and-maintenance/horizon-highway-maintenance-investment-programme>

- 2.31 **Annex 3** provides further information on the Horizon 2 major maintenance works that have been carried out in 2017-18 in Tandridge.

Road safety

- 2.32 The Road Safety Working Group meets every 6 months to review personal injury collision data provided by Surrey Police. The Road Safety Working Group is attended by Surrey County Council Road Safety Engineers, Surrey County Council Highway Engineers and Surrey Police. An update on road safety schemes that have been identified by the Road Safety Working Group and are being progressed by the Road Safety Team is provided in **Annex 1**.

Passenger Transport

- 2.33 There are no Integrated Transport Schemes that directly contribute to improvements in passenger transport. However the provision of improved pedestrian crossing facilities in Banstead Road, Caterham which is a scheme being funded through developer contributions, will help improve pedestrian access to local bus stops. The feasibility report for this scheme is complete and consultation with the local member and district councillor has been carried out. Developer contributions for this scheme have been released by Tandridge District Council to Surrey Highways, and consultation with residents as well as detailed design work will continue shortly.

Local Committee Budget & Forward Programme 2019/20

Capital

- 2.34 At the meeting held on 30 November 2018, a report was presented to the Tandridge Local Committee setting out the Local Committee's delegated capital and revenue budgets for 2019/20 and a programme of works. The Local Committee were advised that, subject to final approval of Full Council in February 2019, the Local Committee would receive a capital budget of £181,818 in 2019/20. It was agreed that this budget would be used to progress both capital improvements (ITS) and capital maintenance schemes.
- 2.35 The capital budget has subsequently been amended, with each Local Committee receiving £100,000 and a further amount based on the number of members in the area. This budget was approved by Full Council on 5 February 2019, resulting in Tandridge receiving a reduced capital budget of £166,667.
- 2.36 £76,667 of the capital budget has been allocated to fund the ITS programme approved by the Local Committee in December 2018. The balance of £90,000 will be used to fund capital maintenance schemes, divided equitably between divisional members.

- 2.37 The allocation for 2019/20 would provide each member with £15,000 to spend on capital maintenance in their divisions. This is not sufficient to carry out Local Structural Repair schemes due to the costs involved, in particular the cost of a road closure and associated traffic management necessary to carry out the works.
- 2.38 There are drainage and flooding issues at known locations across the district. Drainage issues require full investigation in order to establish the nature of the problem and the appropriate solution, which results in costs being unpredictable. It would not be recommended that members use their capital maintenance allocation for drainage works. However, there are opportunities for members to use their allocation to provide match funding for existing capital drainage schemes in their divisions being considered under the wetspots programme, managed by the Strategic Network Resilience team. This will enable earlier delivery of such schemes.
- 2.39 There is only a limited centrally funded programme of works for footway maintenance under Horizon pavement, concentrating on footways near schools and shops. Members could consider funding footway works from their capital maintenance allocation at locations that would not prioritise for Horizon pavement funding. This could include siding out and slurry sealing, and the provision of dropped crossings. Such works can be delivered through Surrey's main contractor, providing greater surety in final costs and confidence that the works will be completed during the financial year.
- 2.40 It is proposed that members agree to use their capital maintenance allocation to carry out footway works or to provide match funding for existing capital drainage schemes on the wetspots programme. As previously agreed by Local Committee in November, the schemes to be progressed would be agreed by the Maintenance Engineer in consultation with the Chairman, Vice-Chairman and divisional members.

3. OPTIONS:

- 3.1 Not applicable at this stage. Officers will revert to the Chairman, Vice Chairman and Divisional Member or indeed the Committee as appropriate, whenever preferred options need to be identified.

4. CONSULTATIONS:

- 4.1 Not applicable at this stage. Officers will consult the Chairman, Vice Chairman and Divisional members as appropriate in the delivery of work programmes.

5. FINANCIAL IMPLICATIONS:

- 5.1 The financial implications, in regards to the delegated budgets is detailed in section 2.1 to 2.3 and sections 2.20-2.22 above.

The key objective with regard to the 2018/19 budgets has been managed to a neutral position.

6. WIDER IMPLICATIONS:

Area assessed:	Direct Implications:
Crime and Disorder	No significant implications
Equality and Diversity	No significant implications
Localism (including community involvement and impact)	No significant implications
Sustainability (including Climate Change and Carbon Emissions)	No significant implications
Corporate Parenting/Looked After Children	No significant implications
Safeguarding responsibilities for vulnerable children and adults	No significant implications
Public Health	No significant implications

7. CONCLUSION AND RECOMMENDATIONS:

- 7.1 This report sets out highway works carried out in Tandridge in 2018/19, for Members' information.
- 7.2 Progress on the Integrated Transport Schemes, revenue maintenance schemes, centrally funded maintenance schemes, developer funded schemes, road safety schemes and the parking review is set out in section 2 and **Annexes 1, 2 and 3** of this report. Section 2 also summarises the customer enquiries that have been received by Surrey Highways.

8. WHAT HAPPENS NEXT:

- 8.1 The remaining budget for the 2018/19 financial year will be spent and the end of year outturn figures will be finalised.

Contact Officer:

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Consulted:

Not applicable.

Annexes:

Annex 1 – Summary of progress of capital schemes.

Annex 2 – Summary of progress of revenue works programme

Annex 3 – Summary of progress of Horizon 2 major maintenance works.

Background papers:

- Report to Tandridge Local Committee 8 December 2017 "Highways Forward Programme 2018/19 – 2019/20".
- Report to Tandridge Local Committee 20 April 2018 "Highways Forward Programme Revenue Budget 2018/19".